**Ira Tokman**

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**Education**

**2018 – Present:** **Ben Gurion University of the Negev -** Information Systems Management

I took part in the courses: SQL Databases, Object-oriented software development, Analysis and design of information systems, Information technology infrastructures, Agorithms and complexities.

**2015:**

BYNET's qualifications of CCNA course.

**2002 – 2014:**

High school comprehensive.

Biotechnology courses. 12 full years of study.

Full matriculation certificate and technological certificate.

**Relevant Knowledge**

▪ SQL ▪ C# ▪ Java ▪ Python ▪ Power BI ▪ Office Applications + VISIO ▪ CA-SPECTRUM ▪ ITNM ▪ LiveAction

**Work Experience**

**2017 - Present – "Ness Technologies":** Operation and monitoring of ATMs and machines for self-service of Bank Hapoalim under Ness company.

* Working with different monitoring systems: ProView, Mainframe, Splunk.
* Analyzes of logs, scripts, and encryption while helping service companies.
* Creating professional solutions while providing fast and professional service.
* Compliance and support for projects, changes, and upgrades in the Bank's systems.

**Military Service**

Release with the rank of sergeant major after two regular years and a permanent year

**2015-2017 –** **Operator in the control team in the battalion. Responsible for real-time monitoring, operation, and troubleshooting of the intelligence network**

* Deployment and synchronization of network cable in the field**.**
* providing technical support of all computer users on the sites.
* A source of professional knowledge for teams in the field.
* Responsibility for arranging work schedule.

**2014-2015 –** **Soldier in the department responsible for providing communication and computing services to intelligence units.** **Highly classified position.**

* Establishment of WAN and LAN networks, working with CISCO technologies.
* Providing a first-rate solution for intelligence department users in the field.
* Training in BAD 7 Communications Corps.

**Work Environment**

**Intensive work and in-depth knowledge of network components:**

Cisco: Switch, Router, Nexus. Checkpoint: Firewalls

**Working with different protocols:**

VRF, ACL, NAT, STP, VTP, EIGRP, MPLS, OSPF, BGP, HSRP, GRE-tunnels, Multicast.

**Languages: Hebrew**- Native Speaker. **English** – High Proficiency. **Russian** – Native Speaker.